

S E R V I C E N O T E

SUPERSEDES: None

5DX Structural Process Test Systems**Replacement Exchange Parts****Situation:**

There is a problem with tracking exchange parts that are returned from the field. There is also a problem with communicating the failure information.

Solution:

The division will include a "Part Return Form" with every:

High Voltage Power Supply (Series I and II)
 X-ray Image Camera (Series I and II)
 X-ray Tube (High and Standard Resolution)
 Series I to Series II Upgrade

that is shipped. The installing CE must provide the appropriate information on the form and return the form with the exchange part to the division within 30 days.

DATE: July 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR:

TF

ENTITY:

0980

ADDITIONAL INFORMATION:

No Rework Required